POLICY SIG-PO-02

POLICY FOR QUALITY, SAFETY, ENERGY, ENVIRONMENTAL AND SUSTAINABILITY MANAGEMENT OF EVENTS

IFEMA
MADRID

Contents

1. Purpose

IFEMA MADRID, through this declaration in this policy and in line with its purpose and principles of governance for sustainable development, aims to communicate to all its stakeholders its commitment to quality assurance, sustainable development, respect for the environment, efficient management of energy use, people's safety and information security and cybersecurity, during the design and management (marketing and production) of own events and the provision of spaces and services in external events.

2. Scope and general issues

This policy applies to the entire IFEMA MADRID organisation and its processes.

3. Development and responsibilities

The senior management of IFEMA MADRID establishes this Policy for the Quality, Safety, Energy, Environmental Management and Sustainability Management of Events, in which it undertakes to:

  I.   Integrate the management systems for: quality, environment, energy, event sustainability, emergency management, information security and cybersecurity, and business continuity into a common system that allows, through its continuous improvement, to achieve efficiency and excellence in management.

 II.   Comply with current applicable legislation and regulations, the requirements of international benchmark standards, those identified by stakeholders and those established internally.

III.   Comply with the Principles of Governance for Sustainable Development in the management of our own events, management of venues and maintenance of infrastructures, thus promoting excellence in economic development, environmental improvement and accountability towards society.

IV.   Support the Occupational Risk Prevention Plan, continuously monitoring compliance with Health and Safety Regulations to eliminate and/or minimise risks to workers.

 V.   Support and promote the Safety and Self-Protection plans, which analyse the risks in the planning, origin and development of processes, operation of the facilities and provision of services in the different activities carried out, achieving an optimum level of effectiveness and efficiency in the protection of people, information and the venue itself, based on the forecasting, prevention, preparation and protection against any type of present or

emerging threat and aligned with the applicable crisis management and business continuity processes, if they should occur.

VI. Support and promote the business continuity system, in order to act as efficiently as possible in the event of interruptions in key (business) processes that could lead to a stoppage of our activity, preventing it as far as possible and defining actions so that, if something occurs, the correct decisions are taken and the impact is minimised.

VII. Promote and support the effective management of information security and cybersecurity, considering risk management and protection/prevention, detection and recovery measures as an essential part of this process, in order to minimise adverse effects and promote a rational use of resources, as well as protecting the systems.

VIII. Consider the environmental issues and impacts and energy performance related to the management of own events, the management of spaces and services and the design and maintenance of infrastructures, from the beginning to the end of the cycle, to minimise the adverse effects produced by them and to promote a rational use of resources, as well as environmental protection.

IX. Promote targets that ensure the continuous improvement of: processes, event sustainability, environmental and energy performance, the welfare of the surroundings, pollution prevention, environmental protection, efficient management of energy use, citizen and personal safety, and information security and cybersecurity, having all the information and resources necessary to achieve these targets and comply with this policy.

X. Strengthen energy saving and efficiency in the activities through the development of the implemented energy management system.

XI. Promote research and development, focusing on efficient innovation, as well as on quality in the management of our own events, in the management of spaces and services and in the maintenance of infrastructures.

XII. Train and raise awareness among personnel across all levels, establishing the appropriate channels of communication and participation among all its members.

XIII. Advance the procurement of energy efficient products and services and work with suppliers that have efficient energy management of their facilities, products and services, and support design activities that consider improving energy performance.

XIV. Meet the requirements of our stakeholders to their full satisfaction, anticipating their needs and expectations, acting at all times according to the principles of professionalism, ethics and transparency.

XV. Encourage an international presence.

XVI.   Regularly review the degree of effectiveness of the Integrated Management System implemented, in order to detect its weaknesses and implement the necessary actions and improvements, as well as document the progress made.